

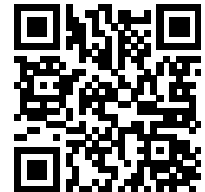
Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark		2. Model identifier	
ZTE		Z2473	
3. General product parameters:			
Parameter		Value	
4. Device type		Smartphone	
5. Operating system		Android	
6. Energy efficiency class		A	
7. Battery user-replaceable		No	
8. Battery endurance per cycle (END _{device} [h])		56	
9. Battery endurance in cycles - default settings [cycles]		800	
10. Rated battery capacity (C _{rated} [mAh])		4 900	
11. Shipped with protective cover		Yes	
12. Repeated free fall reliability test - falls without defect [n]		80	
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.	
14. Repeated free fall reliability class		D	
15. Ingress protection rating		IP54	
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.	
17. Screen scratch resistance on Mohs hardness scale		4	
18. Charger	Required output power [W]	10	
	Receptacle type (at device end)	USB-C	
Repairability information:			
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5	
20. Repairability Class (based on the index below)		B	
21. Repairability Index		3,41	
21a. Disassembly Depth (S _{DD}) score		2,90	
21b. Fasteners (type) score (S _F)		3,20	
21c. Tools (type) score (S _T)		3,90	
21d. Spare Part score (S _{SP})		5	
21e. Software Updates (duration) score (S _{SU})		1	
21f. Repair Information score (S _{RI})		5	
22. Weblink to information on spare parts availability for professional repairers and end users		https://www.ztedevices.com/en/support/service-center.html	

23. Weblink to repair instructions for end-users	https://www.ztedevices.com/en/support/download.html?product=/content/ztedevices-product/products/global/smartphones/blade/zte-blade-a56
24. Weblink to indicative pre-tax prices	https://www.ztedevices.com/en/support/spare-parts-price.html
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 24/06/2025



EPREL registration number: 2355018

<https://eprel.ec.europa.eu/qr/2355018>

Supplier: ZTE ESPAÑA SL (Manufacturer)

Website: <https://www.ztedevices.com/es/>

Customer care service:

Name: Mobile_Services#Spain#

Website: <https://ztedevices.com>

Email: mobile@zte.com.cn

Phone: 0044-2034508722

Address:

Av. de Europa, 16, 28108 Alcobendas, Madrid, Spain